Service NowTopics:

🡪Introduction

🡪How to create developer instance

🡪Business terminology

🡪How to create

* Users
* Groups
* Group members
* Roles

🡪How to create Tables

* Fields, Types

🡪ITIL Frame work

* Incident
* Problem
* Change
* Knowledge

🡪Service Catalogs

* Catalogue Item
* Record Producer
* Order Guides
* Work flows

🡪Scripting

* Client side Scripting
* Client Scripts
* UI Policies
* Server Side Scripting
* Business Rules
* Script Includes

🡪UI Actions

🡪Data Policies

🡪ACL’s

🡪SLA’s

🡪Email Notifications

🡪Update Sets

🡪Data sources, Transform Maps

🡪Transform Scripts

🡪Reports

🡪Dashboards

🡪Schedule reports

🡪Types of instances(dev, test ,prod)

🡪Integrations

🡪Mobile Application